State of Florida Standard HMO Coverage for: Employee/Family | Plan Type: HMO

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UnitedHealthcare\*

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-633-2446.or visit Member Tools | Why UHC Florida. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">www.healthcare.gov/sbc-glossary/</a> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: <b>\$0</b> Individual / <b>\$0</b> Family Non-Network: Not Covered	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes. This <u>plan</u> does not have a <u>deductible.</u>	See the Common Medical Events chart below for your costs for services this plan covers. See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Medical: Individual \$1,500 / Family \$3,000.  Network: \$10,150 Individual / \$20,300 Family Non-Network: Not Covered Per calendar year. This includes Pharmacy	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover and penalties for failure to obtain <u>preauthorization</u> for services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See Search for a Provider   Why UHC Florida or call 1-866-633-2446 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an out-of- <u>network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$20 <u>copay</u> per visit	Not Covered	Virtual visits (Telehealth) - \$20 copay per visit by a Designated Virtual Network Provider. Designated Virtual Care INN - No charge No virtual coverage out-of-network. If you receive services in addition to office visit, additional copays, deductibles or coinsurance may apply e.g. surgery.	
	<u>Specialist</u> visit	\$40 <u>copay</u> per visit	Not Covered	None	
	Preventive care/screening/ Immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. No coverage out-of-network.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	Not Covered	None	
	Imaging (CT/PET scans, MRIs)	No Charge	Not Covered	Prior Authorization required	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>Member Tools | Why UHC Florida</u>.

		What You	ı Will Pay	Limitations, Exceptions, & Other Important Information	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at welcome.optumrx.com/s ofdms/prescription-drug-list	Tier 1 – Generic Drugs	\$7 copay/ prescription (retail) 30-day supply; \$14 copay/ prescription (participating retail pharmacy or mail order) 90-day supply.	Retail: Not Covered.		
	Tier 2 – Preferred brand drugs	\$30 copay/ prescription (retail) 30- day supply; \$60 copay/ prescription (participating retail pharmacy or mail order) 90-day supply.	Retail: Not Covered	Retail coverage applies up to a 30-day supply. Plan covers up to a 90-day supply via mail order and up to a 90-day supply of maintenance drugs via participating retain pharmacy. Certain drugs may be subject to quantity limits Brand additional charge may also apply.  Certain drugs may be subject to quantity limits. Brand	
	Tier 3 – Non-Preferred Brand Drugs	\$50 copay/ prescription (retail) 30- day supply; \$100 copay/ prescription (participating retail pharmacy or mail order) 90-day supply.	Retail: Not Covered	additional charge may also apply.	
	Tier 4 – Specialty drugs	Not Applicable	Not Applicable		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No Charge	Not Covered	None	
	Physician/surgeon fees	No Charge	Not Covered	None	
If you need immediate medical attention	Emergency room care	\$100 <u>copay</u> per visit	\$100 <u>copay</u> per visit	\$100 <u>copay</u> per visit applies (waived if admitted). Prior Authorization is required if admitted to a non- <u>network</u> hospital and is the responsibility of the <u>network provider</u> . You will not be penalized for services due to lack of prior authorization.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>Member Tools | Why UHC Florida</u>.

	What You Will Pay				
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Emergency medical transportation	No Charge	*20% coinsurance	None	
	<u>Urgent care</u>	\$25 <u>copay</u> per visit	Not Covered	None	
If you have a hospital	Facility fee (e.g., hospital room)	\$250 <u>copay</u> per visit	Not Covered	Prior authorization required. Your benefits/services may be denied.	
stay	Physician/surgeon fees	No Charge	Not Covered	None	
If you need mental health, behavioral	Outpatient services	\$20 <u>copay</u> per visit	Not Covered	None	
health, or substance abuse services	Inpatient services	\$250 <u>copay</u> per visit	Not Covered	None	
	Office visits	\$40 <u>copay</u> initial visit only	Not Covered	Routine prenatal care is covered at No charge after first visit.	
If you are pregnant	Childbirth/delivery professional services	No Charge	Not Covered	PCP and <u>Specialist copay</u> will apply based on <u>provider</u> status.	
	Childbirth/delivery facility services	\$250 <u>copay</u> per visit	Not Covered	None	
	Home health care	No Charge	Not Covered	Approved treatment <u>plan</u> required.	
If you need help recovering or have other special health needs	Rehabilitation services	\$40 <u>copay</u> per visit	Not Covered	\$40 <u>Specialist copay</u> applies. Physical, speech, manipulative care, and occupational therapy to treat injuries is limited to 60 visits per injury.	
	Habilitative services	\$40 <u>copay</u> per visit	Not Covered	Habilitation: Habilitative occupational therapy is limited to <a href="https://hospice.com/hospice">hospice care</a> , treatment of Autism Spectrum Disorder, treatment of Developmental Disabilities, and Down syndrome.	
	Skilled nursing care	No Charge	Not Covered	Limited to 60 days per calendar year (combined with inpatient rehabilitation)	
	Durable medical equipment	No Charge	Not Covered	Prosthetics are limited to a purchase of each type of device every three years. Surgical boots/shoe are not covered.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>Member Tools | Why UHC Florida</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Hospice services	No Charge	Not Covered	Benefits are limited to 210 days during the entire period of time you are covered under the Policy.	
If your child needs dental or eye care	Children's eye exam	No Charge	Not Covered	None	
	Children's glasses	Not Covered	Not Covered	No coverage for Children's glasses.	
	Children's dental check-up	Not Covered	Not Covered	No coverage for Children's Dental check-up.	

## **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)						
<ul> <li>Acupuncture</li> <li>Cosmetic surgery</li> <li>Dental care</li> <li>Glasses</li> <li>Hearing Aids</li> <li>Long-term care</li> </ul>		<ul> <li>Non-emergency care when travelling outside - the U.S.</li> <li>Private duty nursing</li> <li>Weight loss programs</li> </ul>				
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)						
Chiropractic (Manipulative care)	<ul> <li>Foot care (when associated with treatment of diabetes)</li> </ul>	Routine vision exam (i.e. refraction)				

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>Member Tools | Why UHC Florida</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="www.dol.gov/ebsa">www.dol.gov/ebsa</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="Health\_Insurance">Health\_Insurance</a> Marketplace. For more information about the Marketplace, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the ex<u>plan</u>ation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/ebsa/healthreform.

## Does this <u>plan</u> provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-633-2446.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-633-2446.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-866-633-2446.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-633-2446.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>Member Tools | Why UHC Florida</u>.

# **About these Coverage Examples:**

The total Peg would pay is



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in- <u>network</u> care of a well- controlled condition)		Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care)	
The plan's overall deductible \$0 Specialist copay \$40 Hospital (facility) coinsurance \$250 Other coinsurance 0%		■ <u>Specialist copay</u> \$40 ■ Hospital (facility) <u>coinsurance</u> \$250		<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copay</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	
This EXAMPLE event includes services Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood with Specialist visit (anesthesia)		This EXAMPLE event includes service Primary care physician office visits (included education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose metical)	ding disease	This EXAMPLE event includes Emergency room care (including Diagnostic test (x-ray) Durable medical equipment (cru Rehabilitation services (physical	g medical supplies) utches)
Total Example Cost \$12,700		Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pa	y:
Cost Sharing		Cost Sharing		Cost Sharing	
<u>Deductibles</u>	\$0	<u>Deductibles</u> \$0		<u>Deductibles</u>	\$0
Copayments	\$290	Copayments \$500		Copayments	\$290
Coinsurance	\$0	Coinsurance \$0		<u>Coinsurance</u>	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions \$0		Limits or exclusions \$0		Limits or exclusions	\$0

\$500

The total Mia would pay is

The total Joe would pay is

\$290

\$290

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

Online: UHC Civil Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

**Phone:** Toll-free 1-800-368-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número gratuito que aparece en este Resumen de Beneficios y Cobertura (Summary of Benefits and Coverage, SBC).

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請撥打本福利和承保摘要(Summary of Benefits and Coverage, SBC)內所列的免付費電話號碼。

XIN LƯU Ý: Nếu quý vị nói tiếng Việt (Vietnamese), quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ghi trong bản Tóm lược về quyền lợi và đài thọ bảo hiểm (Summary of Benefits and Coverage, SBC) này.

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PAUNA\VA: Kungnagsasalita ka ng Tagalog (Tagalog), may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numerong nakalista sa Buod na ito ng Mga Benepisyo at Saklaw (Summary of Benefits and Coverage o SBC).

BHHMAHHE:6ecnnaTHl>Ie ycnyrn nepeBo,ila.ilOcryDHl>I,!!!!! mo,!!leliq eli po,!!Holi .im,rx .imlD1erc.ii pyccKoM(**Russian**). Ilo3BOHHTe no 6ecnnaTHoMy HOMepy Teneq>oHa, YI<alaHHOMYB,ilaHHOM«Ofoope m.roT H DOI<pl>ITH.ll» (Summary of Benefits and Coverage, SBC).

ATANSYON:Si wpale **Kreyol ayisyen (Haitian Creole),** ou kapab benefisye sevis ki gratis pou ede w nan lang paw. Tanpri rele nimewo gratis ki nan Rezime avantaj ak pwoteksyon sa a (Summary of Benefits and Coverage, SBC).

ATTENTION: Si vous parlez **franc;ais** (**French**), des services d'aidelinguistique vous soot proposes gratuitement. Veuillez appeler le numero sans frais figurant dans ce Sommaire des prestations et de la couverture (Summary of Benefits and Coverage, SBC).

U\VAGA: Jezeli m6,visz po **polsku** (**Polish**), udost pnilismy darmoweuslugi tlumacza. Prosimy zadzwonicpod bezplatny numer podanyw niniejszym Zesta,vieniu s,viadczen i refundacji (Summary of Benefits and Coverage, SBC).

ATEN<; AO:Se voce fala **portugues** (**Portuguese**), contate o servic; o de assistencia de idiomas gratuito. Ligue para o numero gratuito listado neste Resumo de Beneficios e Cobertura (Summary of Benefits and Coverage - SBC).

ATTENZIONE:in caso la lingua parlata sia **l'italiano (Italian)**, sono disponibili servizi di assistenza linguistica gratuiti. Chiamate ii numero verde indicato all'intemo di questo Sommario dei Benefit e della Copertura (Summary of Benefits and Coverage, SBC).

ACHTUNG: Falls Sie **Deutsch** (**German**) sprechen, stehen Ihnenkostenlos sprachliche Hilfsdienstleistungen zur Verfugung. Bitterufen Sie die in dieser Zusammenfassung der Leistungen und Kostenubemahmen (Summary of Benefits and Coverage, SBC) angegebene gebuhrenfreie Rufnummer an.

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PAKDAAR: Nu saritaem ti Ilocano (Ilocano), ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawatnga awagan ti awan bayad na nu tawagan nga numero nga nakalista iti unegna daytoy nga Dagup dagiti Benipisyo ken Pannakasakup (Summary of Benefits and Coverage, SBC).

Dff BAA'A.KONINIZIN **Dine** (**Navajo**) bizaad bee yanilti'go, saad bee aka'anida'awo'igii, t'aa jiik'eh, bee na'ah66t'i'. T'aa shqqdi Naaltsoos Bee 'Aa'ahayani d66 Bee 'Ak'e'asti' Bee Baa Hane'i (Summary of Benefits and Coverage, SBC) biyi' t'aa jiik'ehgo beesh bee hane'i bika'igii bee hodiilnih.

OGO\.V: Haddii aad ku hadasho Soomaali (Somali), adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac lambarka bilaashka ah ee ku yaalla Soo-koobitaanka Dheefaha iyo Caymiska (Summary of Benefits and Coverage, SBC).